

**Table 2. Percentage of low-income women aged 18–34 and at risk of unintended pregnancy, by provider and contraceptive experiences, according to race and ethnicity**

Experiences	Total (N=1,852)	White (N=454)	Black (N=451)	Hispanic		
				Total (N=947)	English-speaking (N=364)	Spanish-speaking (N=583)
<b>PROVIDER EXPERIENCES</b>						
<b>% who made gynecologic visit</b>						
In past 5 years	94.9	95.3	96.7	91.2	93.1	89.8
In past year	85.5	85.7	91.6	77.6	80.7	75.5
<b>Type of provider at last visit†</b>						
Private MD/HMO	49.2	54.8	45.4	32.2	43.2	24.2
Hospital clinic	11.1	8.7	16.3	13.9	16.1	12.3
Health department clinic	15.5	12.8	20.8	19.1	13.9	22.8
Planned Parenthood/ family planning clinic	17.2	15.6	15.0	26.4	21.9	29.7
Other clinic	7.0	8.1	2.4	8.4	4.9	11.0
<b>Amount paid for last visit†</b>						
Nothing	43.3	38.0	55.1	49.3	56.5	43.9
\$1–\$19	15.4	14.6	13.7	20.6	17.4	22.3
\$20–\$59	22.0	24.9	18.1	15.8	14.8	17.2
≥\$60	19.3	22.5	13.1	14.3	11.3	16.6
<b>Clinician's sex†</b>						
Client's preferred sex	35.2	37.0	29.2	35.9	31.7	38.9
Not client's preferred sex	9.6	7.5	8.6	18.8	20.0	18.0
Does not matter	55.2	55.5	62.2	45.3	48.3	43.1
<b>Experiences at last visit†,‡</b>						
Waiting rooms are not crowded	39.1	44.2	34.9	24.6	34.0	17.8
One feels comfortable there	66.3	72.6	58.5	51.5	56.9	47.6
Services are organized	70.6	78.4	54.6	60.6	65.5	57.1
Facility is clean	93.0	94.5	88.0	93.5	94.2	93.0
Staff finds out needs	69.0	75.9	64.5	47.4	55.4	41.6
Staff is courteous	80.5	82.0	78.8	76.9	76.7	77.0
Staff is respectful	87.5	89.1	82.0	88.1	84.9	90.3
One receives quality care	84.9	87.4	80.9	80.2	79.7	80.7
<b>Summary rating of experience†</b>						
Very positive§	46.4	56.6	33.6	21.3	31.5	13.6
<b>Satisfaction with services†</b>						
Very satisfied	80.4	82.9	78.4	73.4	75.1	72.2
Somewhat satisfied	14.5	12.7	17.5	18.0	17.2	18.5
Neutral/not satisfied	5.0	4.4	4.1	8.6	7.7	9.3
<b>CONTRACEPTIVE EXPERIENCES</b>						
<b>Talked more than once a month about contraception</b>						
With partner	44.3	41.9	46.1	50.6	44.7	54.7
With girlfriends	50.6	50.3	57.7	43.2	48.9	39.2
With mother	18.0	16.7	22.8	17.2	21.0	14.5
<b>Contraceptive attitudes‡</b>						
Contraception matters in pregnancy timing	54.8	60.0	53.1	37.5	47.4	30.7
Don't need partner approval of contraception	69.2	70.1	80.0	53.0	68.2	42.6
Contraceptive use doesn't spoil sex	72.0	77.8	72.4	50.6	60.2	44.0
Friends think contraception is important	70.1	70.2	69.4	70.8	69.3	71.8
<b>Most effective method currently used</b>						
Any method	83.4	85.5	84.4	74.6	74.4	74.7
Long-acting methods	12.5	10.0	16.0	17.7	13.0	20.9
Oral contraceptives	39.4	43.8	35.0	28.3	25.5	30.3
Condoms	24.1	23.0	30.5	20.6	25.7	17.2
Other	7.4	8.7	3.0	7.9	10.2	6.3
No method	16.6	14.5	15.6	25.4	25.6	25.3
Had sex recently	12.3	10.5	11.9	19.1	17.1	20.4
Did not have sex recently	4.3	4.0	3.7	6.4	8.5	4.9
Multiple methods	33.0	32.6	46.4	19.0	24.2	15.1
Condoms plus other	27.7	26.1	43.3	15.0	20.1	11.5
<b>Satisfaction with contraceptive††</b>						
% very satisfied	70.1	71.8	70.8	62.3	65.3	60.0

†Among those making a visit in past five years. ‡The proportion given is the percentage that completely agreed with the statement. §The percentage with a very positive rating represents the proportion having a total score of 36 or more out of a possible 40 on the eight experience variables. ††Among current users, for the most effective method used.